

#### **Upgrading your Joomla! site?**

We specialise in Joomla! and have done since 2006.

We know it inside out and offer a comprehensive range of Joomla! consulting services including design, upgrades, custom coding, training, business consultancy and secure managed hosting.

The following are some tips on what you can expect from a Joomla! upgrade and how to help us make the whole process as smooth as possible.

# We'll need access to to your Joomla! administration panel and possible your hosting login also

We don't work on your live site but we'll take a backup of your site and recreate it on one our development domains. That way you can see what it looks like and how it works before it goes live.

If you can have your domain name registrar/hosting usernames and passwords ready for us it'll make things smoother.

#### The site probably won't be a carbon copy of your current site

Upgrading your site also includes choosing or designing a new template. Depending your budget and available commercial templates you may have to make some design decisions. We'll advise you on the best way to maintain your brand and functionality.

Depending upon your current Joomla! version and configuration the article and extension outputs may look different. We will use the closest view available but you may see some layout differences.

#### You may have to choose an alternative provider for some extensions

Not all extensions are compatible with the newest versions of Joomla! Sometimes the extension authors are actively working on it, sometimes they wait for greater demand. We'll work with you to find the most appropriate extension to suit your requirements.

### Any custom graphics such as Flash may have to be remade

If you have any compiled graphics such as Flash, we may need the source files otherwise we'll have to use a different presentation method which will take longer and cost more.

#### We'll open a support ticket and update it with our progress.

That way you can see what's going on and ask us questions about design and functionality.

#### What's next?

Talk to us about your Joomla! migration project and we'll prepare a detailed proposal including time-frames, training and ongoing support.

## Contact Wintercorn today

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